

MONDAY, Aug. 9, 2021

11:00 am - Large Group Session #1

Connecting Heroes: Empowering First Responders Through Connectivity

Captain Amy Sinnott, Public Safety Segment Advisor – T-Mobile

Amy enjoyed thirty years of service in law enforcement, retiring in May of 2021 as Captain from the West Palm Beach Police Department. She spent six years with the Delray Beach Police Department before joining West Palm Beach for the next 24. Her first 23 years were in operations; Patrol, Narcotics, Homicide and Special Victims Investigations, Entertainment District, and Traffic. Her final assignment with the City was as the Administrative Services Captain, which included IT, Finance, Grant Applications and Reporting, Records, Facility Maintenance and Logistics. She attended Police Executive Research Forum's Senior Management Institute for Police (#71) and Northwestern University School of Police Staff and Command (#350).

Rodney Cooper, Manager, Business Development – T-Mobile

Rodney has been with T-Mobile since 2001, where he began his communications career serving the Public Safety community across western Virginia. Rodney's experience in emergency response began April 16, 2007 where he led T-Mobile's (formerly Sprint) Emergency Response Team's mission in support of local, state, and federal first response and law enforcement agencies responding to the Virginia Tech active shooter incident.

Today, Rodney directs strategies that influence how T-Mobile supports the whole ecosystem of public safety and emergency management including Technology Development, Deployable Communications, Enterprise Incident Management, Government Relations, Corporate and Non-Profit Alliances, and Cross-Sector Partnerships. Rodney is a strong advocate for public-private partnerships. He has participated in advisory roles and chair positions including Cross-Sector Resiliency Forum, Shaken Fury Information Sharing Technology Task Force, CUSEC Private Sector, NISC Business Advisory Council, EIS Council, NY-NJ-CT-PA Regional Catastrophic Planning Team, National Public Safety Telecommunications Council, various other state and federal level private sector integration efforts and continues to seek other opportunities to engage in areas of partnership with both government and industry sectors.

When not working on public safety communications strategy, Rodney co-chairs T-Mobile's UAS/Drone Innovation Working Group, where he helps facilitate the development of T-Mobile's interests in autonomous and semi-autonomous aerial drone technologies.

During his career at T-Mobile, Mr. Cooper has led T-Mobile's ERT response in over 75 significant planned and unplanned events such as the Nashville explosion, Hurricanes Michael, Florence, Maria, Irma, & Sandy, Gatlinburg Tennessee Fires, and numerous other man-made and natural events. Rodney has also led T-Mobile's support role in other events including law-enforcement actions, National Special Security events, and National, State, and DoD level exercises.

Roderick Carrasco, Government Account Executive – T-Mobile

Fred Broder, Ph.D. Motivational Speaker

1:30 pm - Breakout Sessions #1

Unmanned Aerial System (UAS) - The Good, the Bad and the Ugly

– Presenter

Louis Friedman – Tennessee Emergency Management Agency

– Description of Presentation

Learn about best practices in UAS. Learn definitions UAV, UAS and drone

– Learning Objectives

New FAA rules - Remote ID, Night Flying, etc Chinese drones- legal or not UAS mutual aid

– Presenter's Credentials

Ordinary Average guy



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Mass Notification and Emergency Communication Integration

- Presenter
Kevin T. Fleming CET, MBA, MSSM District Manager, Edwards | Kidde
- Description of Presentation:
The objective of this presentation is to educate attendees on how to Implement a comprehensive Mass Notification and Emergency Communication Strategy across multiple platforms while maintaining alignment with their Emergency Response Plan. This presentation will discuss how to develop a strategy to seamlessly integrate multiple vendors through value added resellers to achieve a comprehensive Mass Notification and Emergency Communication customized to align with your specific facility or organization’s Emergency Response Plan. What questions to ask, what options are available, and who can assist with developing a comprehensive strategy to achieve employee notification and communication.
- Learning Objectives
 1. What are my Mass Notification and Emergency Communication needs?
 2. What Mass Notification and Emergency Communication paths do I currently have in place?
 3. What Mass Notification and Emergency Communication gaps do I need to fill?
- Presenter’s Credentials
Kevin currently serves as the District Manager for Edwards | Kidde, a Carrier Company, manufacturer of Life Safety and Emergency Communications Systems specializing in Mass Notification Emergency Communication design and support. Kevin has also served as the National Fire Sales Manager for Edwards Signaling and as a National Strategic Account Manager for Edwards in the Industrial, Manufacturing, and Detention sectors. Kevin holds an MSSM (Master of Science in Security Management) degree from Bellevue University in Bellevue, NE; an MBA from Christian Brothers University of Memphis, TN; a BSBA in Leadership from Victory University (formerly Crichton College) of Memphis, TN and an AAS in Management from Southwest Tennessee Community College (formerly State Technical Institute) in Memphis, TN. Kevin has held a NICET IV, Senior Engineering Technologist Certification since 1999 and has been practicing fire codes; fire protection; and emergency communication principles since his discharge from the United State Marine Corps in 1986 where he served with the 2nd Marine Air Wing, Marine Air Control Squadron 6, Marine Tactical Data Systems as a 5963 Tactical Air Operations Module Repairer. Prior to joining Edwards, Kevin held positions of VP of Engineered Systems with State Systems, Inc. and was active in the Mid-South IEC serving as a Board Member, Low Voltage Committee Chairman, Apprenticeship Committee Member, and Low Voltage Systems Instructor. Kevin is active in the specification, design, and deployment of large-scale Emergency Communication and Mass Notification Systems and continues to research the latest technology and code changes in his pursuit to save life and property from manmade and natural disasters.

HCC Overview presented by HCC Regions 1-4

HCC Overview presented by HCC Regions 5-8

PTSD: The Journey Through the Storm

- Presenter
Eric Clauss Director EMS Center of Excellence VUMC
- Description of Presentation
Many leaders have faced significant challenges professionally and personally over the past year and leading through this crisis and pandemic will have implications in years to come. This presentation will challenge participants to evaluate their progress and create positive change during this uncertain time. As these lessons are applied, participants will learn key fundamentals to build and strengthen their skills to benefit any team or organization.
- Learning Objectives
 1. Upon completion, participants will be able to describe the importance of building strong leadership skills.



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2. Upon completion, participants will be able to describe effective strategies to lead team members through challenges.
3. Upon completion, participants will be able to describe steps to achieve personal change.
4. Upon completion, participants will be able to describe the impact of continuous leadership and personal growth development.

– Presenter's Credentials

Eric Clauss is a Registered Nurse, an EMT-Paramedic, and has his Master of Science degree in nursing leadership. He has been in the emergency profession since 1986, serving in roles such as firefighter, paramedic, deputy coroner, charge nurse, instructor, and preceptor. He has been at Vanderbilt University Medical Center since 2005 and currently serves as the Director of the EMS Center of Excellence. Eric is a published author and speaks regionally and nationally to healthcare organizations and prehospital providers on leadership, personal development, and stress management.

State of Tennessee GIS Data Resources

– Presenter's

Paul Dudley, GIS Analyst
Suzanne White, IT Manager

– Description of Presentation

The State of Tennessee's Strategic Technology Solutions GIS Services group is the front runner in mapping projects covering Tennessee. The purpose of this webinar will be to inform Tennessee Emergency Management professionals about the time saving datasets made available to local governments. GIS datasets, a statewide elevation data project, mapping imagery products as well as FEMA Data Services will be highlighted with examples on how they can benefit your EMA.

– Learning Objectives

The state has multiple GIS Datasets that are easily accessible via tnmap.tn.gov that can benefit EMAs
The state has LiDAR project information and training resources available via tnmap.tn.gov
FEMA has services and flood data available that can aid local EMAs in hazard mitigation and risk assessment

– Presenter's Credentials

Paul Dudley is a GIS Analyst with the State of Tennessee STS-GIS Services group who helps support various data programs. He has worked to support the LiDAR collection and training efforts for engineers and GIS professionals. He also helps manage the access to multiple State aerial imagery resources. He is a graduate of UT-Knoxville's Geography Department and has 11 years of GIS experience in the private and public sectors.

Looking Ahead: Lessons Learned from Tennessee Weather Disasters During an Unprecedented Pandemic

– Presenter's

Krissy Hurley, Warning Coordination Meteorologist
Anthony Cavallucci, Warning Coordination Meteorologist at NWS Morristown
Gary Woodall, Warning Coordination Meteorologist at NWS Memphis

– Description of Presentation

The state of Tennessee faced many challenges during the COVID-19 pandemic including a very active weather period across the entire state. Between tornado outbreaks, floods, and winter storms, the state has experienced numerous weather disaster declarations in less than 18 months. Such events include the February 2020 floods, March and April 2020 tornado outbreaks, February 2021 Winter Storm, and March 2021 floods. Due to the pandemic, NWS local offices had to alter how high impact weather messages were communicated while working under modified NWS operations to ensure safety to all staff members. Many key takeaways were learned and will be discussed along with a review of the Tennessee high impact weather events during the pandemic.



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– Learning Objectives

1. Reviewing the devastating weather disasters in Tennessee of 2020-2021.
2. How communicating and messaging high impact weather changed during the pandemic.
3. What lessons were learned from working these Tennessee weather disasters.

– Presenter's Credentials

Krissy Hurley is the Warning Coordination Meteorologist at the National Weather Service Office in Nashville, Tennessee. In this position, she serves as the outreach coordinator and public relations representative as well as Senior Meteorologist. Her personal and professional passion is to educate customers including emergency management personnel, local media, and the public to strengthen partnerships and make sure weather products and services are being met. She travels across Middle Tennessee giving over 100 presentations on Seasonal Outlook/Forecast Information, Hazardous Weather Safety, and Skywarn Storm Spotting for hundreds of residents each year. Previously, she held the same position at the National Weather Service Office in Amarillo, Texas and has also worked in National Weather Service Offices in Huntsville, Birmingham, and Memphis. Originally from North Alabama, Krissy is a 2001 graduate from the University of South Alabama with a Bachelor of Science Degree in Meteorology. She is also a 2004 graduate with a Master's of Science Degree in Geoscience from Mississippi State University where she conducted graduate level research on the "Dixie Tornado Alley". During her almost 18 year National Weather Service career, Krissy has worked numerous significant weather events including Hurricanes Ivan, Katrina, and Harvey as well as the Super Tuesday Tornado Outbreak in February 2008 and the Tennessee Tornadoes of 2020. In addition, she was deployed to Birmingham, Alabama in April 2011 where she helped conduct tornado damage surveys and media interviews during the aftermath of the catastrophic April 27th Tornado Outbreak.

Best Practices – Large Loss Management (

– Presenter's

Representatives from ServPro, TVA, The Public Building Authority, & BH Management Services

– Description of Presentation

TVA, the Public Building Authority and BH Management Services along with SERVPRO will share, via panel discussion, best practices and lessons learned related to Large Loss Management. In addition, answers to your questions solicited via the Monkey Survey (many revolved around funding) will be address.

EMAT 101 - Membership Information, How to Get Involved, & EMAT Certification Programs

– Presenter

Brian Gard – EMAT, Past President

The Virtual EOC for Long Term Pandemic Management

– Presenter

Mark Demski, Senior Account Executive, Veoci

– Description of Presentation

The COVID-19 pandemic has forced many Emergency Managers to reevaluate their processes and plans around these types of events. As social distancing continues to be the norm, it can be challenging and dangerous to congregate in an Emergency Operation Center (EOC) as part of a pandemic plan. This is where virtual EOC's transform from convenient, to vital; from a nice-to-have as an option, to a need-to-have in order to function. Many have used a virtual EOC to immediately activate and respond to COVID-19, the software providing a shared common operating picture when physically sharing a communal space is not possible. This ability to provide access from anywhere for workers has changed the game; real-time data and information is endlessly available and can be grouped by specific events or made only accessible to relevant stakeholders. At the beginning of this pandemic, many started with a basic template of a platform, but swiftly tweaked and customized procedures and plans to adapt to the new needs of the center. Now, Emergency Managers continue to explore how they can use their virtual EOC's capabilities, expanding the modern methodology to simplifying daily operations and digitizing processes. The malleability of a virtual EOC means that the

gaps and schisms exposed during this pandemic response can be patched and filled. With the toolkit ready, the approach prepared, and the ease of use and set up already in place, the response to the next black swan event will be immediate and impactful. This past year has demonstrated the importance of mitigation and adaptation, both components that can be done more effectively and efficiently with a virtual EOC. Because that is truly the goal, isn't it: to make it easier to respond with as little limitations and as much support as possible?

– Learning Objectives

1. Attendees will get a front row seat to a candid discussion about the role virtual EOC's now hold.
2. Attendees will learn about what it takes for a virtual EOC to be effective, and how user-friendly interfaces go the distance.
3. The conversation will also address how the connotation of the virtual EOC has transformed during the pandemic, and what its role might be as we move forward, in maintaining daily responsibilities and preparing for the next big event.

– Presenter's Credentials

Mark Demski is a retired Lieutenant from the Baltimore County Fire Department, a retired Deputy Director of Baltimore County Emergency Management, the former Assistant Director of Operations at Maryland Emergency Management Agency-EOC Manager, and a former Deputy Sheriff. Mark is a current Nationally Registered and Maryland Paramedic, and is also a Certified Emergency Manager (CEM).

Greenprint for Resiliency Project

– Presenter's

Dana Sjostrom, Memphis/Shelby Co. Division of Planning & Development
Chris W. Johnson Assistant Director of Mitigation and Recovery
Doug Worden State Hazard Mitigation Manager

– Description of Presentation

Discussion of Funding and Project Managing the Mitigation of three Major Nature-Based Solutions in the FEMA Region IV Memphis Region

- Big Creek Millington: This project will build a large floodway between the existing levee and elevated highway to provide a floodplain so floodwaters would bypass the local community.
- Wolf River Memphis: This project features a series of open space and infrastructure upgrades along with wetland reestablishment and preservation to three locations in Memphis.
- South Cypress Creek Memphis: This project will "make room for the river" by creating wetlands, stormwater lots, and protective berms; restoring the streams; and buying out vulnerable homes. Vacant lots will be reused to support the community's goals.

All three projects focus on increasing floodwater storage through nature-based solutions, including wetland restoration or establishment and building floodplains and stormwater lots. All will be able to divert floodwaters from neighboring communities in future flood events.

– Learning Objectives

1. Mitigation of these three rivers reduces physical damage to buildings and infrastructure from stormwater and flood events and reduces loss of service to infrastructure, especially roads and other transportation systems and reduces the need to temporarily relocate during flood events (in those areas with at-risk populations).
2. Funding for these three projects - (Not FEMA Mitigation Funding used) FundingDiversity
3. Besides the Flood Control benefits of the projects, secondary benefits of providing the surrounding community with a park for recreation and green space and the decreased need for emergency response during flood events.

– Presenter's Credentials

Jared Darby is a meteorologist and resilience planner for the Memphis and Shelby County Division of Planning and Development where he serves as the Administrator for the Office of Sustainability and Resilience. Jared received a B.S. degree in geoscience from Mississippi State University in 2003 and an undergraduate certificate in environmental science. In 2010 Jared received a M.S. in geography with a concentration in environment and society from the University of Alabama. Jared is also a Certified Floodplain Manager. While attending the University of Alabama Jared began his career in planning as a GIS support planner and later moved on to land use planning. During his career as a



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planner, Jared was able to introduce resilient initiatives into the land use entitlement process. Most recently Jared directed the Mid-south's first regional resilience master plan which involved over 54 local, state, and federal agencies. Jared is currently managing a Housing and Urban Development (HUD) Community Development Block Grant (CDBG) – National Disaster Resilience Competition (CDBG-NDR). The grant funds total \$1 billion for disaster recovery and long-term community resilience. Shelby County, TN was awarded \$60,445,163 and the only county in the United States out of 13 recipients to be awarded funds.

3:30 pm - Large Group Session #2

Emergency Partnership Panel – All Hazards Events

Facilitated by TEMA Director Patrick Sheehan

Mayor Randy Porter, Putnam County Mayor

Tyler Smith, Director of Putnam County Emergency Management Agency

Mayor Randall Hutto, Wilson County Mayor

Joe Cooper, Director of Wilson County Emergency Management Agency



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TUESDAY, Aug. 10, 2021

8:30 am - Large Group Session #3

COVID-19 Lessons Learned

Facilitated by Melisa Hucks, Deputy Commissioner/COO Department of Human Services
Dr. Lisa Piercey, Director, Tennessee Department of Health
Patrick Sheehan, Director, TEMA
James Fountain, Executive Director of Emergency Services at West Tennessee Healthcare

10:30 am - Breakout Sessions #2

All instructors and presenters are same as Monday's Breakout Sessions #1

Unmanned Aerial System (UAS) - The Good, the Bad and the Ugly

Louis Friedman – Tennessee Emergency Management Agency

Mass Notification and Emergency Communication Integration

Kevin Fleming, Edwards | Kidde, MSSM District Manager

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TUESDAY, Aug. 10, 2021

1:00 pm - Breakout Sessions #3

Next Generation Interoperability

- Presenter
Mike Rodgers, Chief Executive Officer
- Description of Presentation
Mr. Rodgers will share with participants the lessons learned by the United States Military Special Operations community and how to apply them domestically to create the common operating picture and common language that is paramount to coordinating resources and responders during multi-agency, mutual aid responses to critical incidents.
- Learning Objectives
 1. Participants will learn how the US Military Special Operations community used a common operating picture and common language to coordinate joint operations conducted by members of different service branches at unfamiliar locations.
 2. Participants will learn why having radio and data interoperability does not guarantee true interoperability and coordination.
 3. Participants will learn the concept of creating a common operating picture and common language that allows first responders from different agencies and disciplines to communicate and coordinate their response-- even when they've never worked together or been to the incident location before.
- Presenter's Credentials
Michael left the Army as a Captain after 9 years of service and multiple combat deployments. Michael's assignments included the 82nd Airborne, 75th Ranger Regiment, and Princeton University's ROTC program. He is a graduate of the United States Military Academy at West Point. He has extensive experience training and consulting with public safety agencies and privately managed critical infrastructure locations to create common operating pictures to improve planning, safety, and critical incident response.

2020 COVID-19 Distribution Initiative

- Presenter
Doug Bryson, Director, Spartanburg County SC Office of Emergency Management
- Description of Presentation
In early March 2020, Spartanburg County Emergency Management became keenly aware that the COVID-19 pandemic would require an unprecedented PPE distribution initiative. Being a large county with a staff of 2, we quickly realized this mission could not be accomplished without the support of our Community Emergency Response Team (CERT) members. With a core group of 5 volunteers working 7 days a week for several months, we were able to distribute well over 300,000 pieces of PPE to first responders, health/medical providers, non-profits, schools, nursing homes and other community partners until these agencies were able to obtain their own PPE supplies. This entire initiative was done with little to no cost to Spartanburg County, and has paid tremendous dividends in showing our community how dedicated our CERT volunteers are.
- Learning Objectives-
 1. Pre planning for public health emergencies/pandemics is essential –
 2. Benefits of a successful CERT program and utilizing them for "outside the box" missions –
 3. Enlisting community partners during a pandemic
- Presenter's Credentials
Prior to becoming the Emergency Management Director for Spartanburg County in 2005, Mr. Bryson was with the Sptbg Co Sheriff's Office for 14 years. He has been a member of the SC Emergency Management Association since 2005, serving as president from 2011-2013, current chair of the Legislative Committee, recipient of the 2014 Director of the Year award, the 2016 Outstanding Contribution to the Profession award, the 2016 South Carolina Emergency Management Agency of



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the Year award and holds the SC CEM certification. His office also received FEMA's 2015 John D Solomon Whole Community Preparedness Award as well as the 2015 Whole Community Preparedness Award for large counties from the International Association of Emergency Managers (IAEM). Doug has been a member of IAEM since 2005, is past president of Region 4, immediate past chair of the Government Affairs Committee and is a Certified Emergency Manager (CEM). He is also a member of the FEMA Region 4 Regional Advisory Council. Mr. Bryson holds an Associate's Degree in Criminal Justice from Spartanburg Methodist College, a Bachelor's Degree in Disaster and Emergency Management from Western Carolina University, and is a graduate of Leadership South Carolina Class of 2012.

Disaster within a Disaster

- Presenter's
Healthcare Coalition

Navigating Federal Emergency Preparedness & Safety Guidelines for Long Term Care & Skilled Nursing Facilities

- Presenter's
 - Robert Newsad, VUMC, Public Health Analyst
 - Michael Freeman, PhD, VUMC, Professor & Co-Director, Program in Disaster Research & Training
 - John Walsh, PhD, VUMC, Professor & Co-Director, Program in Disaster Research and Training
- Description of Presentation

The vulnerability of long-term care (LTC) and skilled nursing (SN) facilities was fully documented during the COVID-19 pandemic. Both CMS and OSHA have recently released new requirements from lessons learned during the pandemic. The Tennessee Department of Health (TDH) along with Centers for Medicare and Medicaid Services (CMS) is responsible for enforcing compliance of the CMS emergency preparedness Final Rule. This presentation will provide an overview of the latest CMS and OSHA emergency preparedness and safety requirements for LTC and SN facilities. In addition, the presentation will highlight the importance of emergency management, healthcare coalitions, and the response community at-large, for including LTC and SN facilities in their response protocols, plans, and communications for more effective coordination of emergency services during disaster events.
- Learning Objectives
 1. Gain an understanding of the newly released Centers for Medicare and Medicaid Services (CMS) and Occupational Safety and Health Administration (OSHA) emergency preparedness requirements for LTC and SN facilities.
 2. Interpreting common deficiencies and lessons learned for more effective emergency preparedness for CMS Final Rule compliance.
 3. Developing strategies for effective emergency preparedness plans to reduce compliance deficiencies.
- Presenter's Credentials

Mr. Newsad served as the Tennessee Department of Health (TDH) Healthcare Preparedness Program (HPP) Director from 2013 to 2020. During this time he coordinated statewide emergency preparedness efforts for healthcare facilities including hospitals and long-term care. He also served as the Finance and Administration Section Chief for both the TDH HPP and Public Health and Emergency Preparedness programs. Before working with TDH, Robert served a 30-year career with the US Public Health Service (USPHS) in various capacities in emergency management and public health. He served with the Indian Health Service, CDC, FDA and was assigned to work with a Tribal Health Corporation in Alaska. USPHS assignment locations included South Dakota, Alaska, New York, California and Tennessee. Mr. Newsad currently works with the Vanderbilt University Long Term Care Emergency Preparedness Program and serves as a consultant to many of the Healthcare Coalitions in Tennessee.



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Best Practices – Large Loss Management (

- Presenter's
Representatives from ServPro, TVA, The Public Building Authority, & BH Management Services
- Description of Presentation
TVA, the Public Building Authority and BH Management Services along with SERVPRO will share, via panel discussion, best practices and lessons learned related to Large Loss Management. In addition, answers to your questions solicited via the Monkey Survey (many revolved around funding) will be address.

Communicating With Facebook During A Crisis

- Presenter
Adán Chávez, Politics and Government Outreach for Facebook
- Description of Presentation
In times of crisis, connecting and building community is more important than ever. Organizations, governments and individuals turn to Facebook to support response and relief initiatives, engage in ongoing recovery efforts and disseminate timely information. This training will help you effectively use Facebook to prepare for, respond to and recover from a disaster.
- Learning Objectives
This training will help you effectively use Facebook to prepare for, respond to and recover from a disaster.
- Presenter's Credentials
Adán Chávez currently works for Facebook for Politics and Government Outreach, where he liaises with government officials, community stakeholders, government organizations, campaigns, and political organizations at the local and state government level in order to build out their presences on Facebook and Instagram through best practices and understanding new tools. Prior to Facebook, Mr. Chávez served as Deputy Director of Civic Engagement for the NALEO Educational Fund — the nation's leading non-profit, non-partisan organization that facilitates full Latino participation in the American political process, from citizenship to public service. He has also supported and led other successful issue-based and civic engagement campaigns at other national civil rights organizations, including UnidosUS and Mi Familia Vota.

Tennessee Helicopter Aquatic Rescue Team TN-HART

- Presenter
Captain Michael Armistead, Nashville Fire Dept / Special Ops
- Description of Presentation
Presentation gives the background and history of the HART team not just in other States but especially the team here in Tennessee.
- Learning Objectives
 1. Learn about the capabilities and limitations to the HART program.
 2. Instruction for the process to notify, alert and deploy the team.
 3. Discuss the many different techniques and strategies in deploying and rescuing persons in distress.
- Presenter's Credentials
Michael Armistead currently lives in Goodlettsville, Tennessee, and is a HazMat Specialist with the Nashville Fire Department in Special Operations. He started his career in 1992 with the Goodlettsville Fire Department, working there until 2000 joining the Nashville Fire Department. He was a member of HazMat 12 for 9 years until moving into his current role in Special Operations involved with planning of VIP visits, large Special Events, and credentialing of all personnel with both HazMat teams for Nashville. Michael is an active member of the Tennessee Emergency Management Agency HazMat Committee Board, an Instructor for both the State of Tennessee and the Nashville Fire Department regularly instructing HazMat Technician, Operations and Awareness. He works closely with Homeland, FBI, Secret Service, 45th CST, Department of Energy, Tennessee Highway Patrol Special Operations, Governors Executive Protection Team, Office of Emergency Management, Tennessee



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Titans, Nashville Predators, Nashville Soccer Club, Metro Nashville Police Department Special Operations and Custom Services and is Project Manager of the Tennessee Helicopter Aquatic Rescue Team.

TERT – Who 911 Calls, When 911 Needs Help!

– Presenter

Brad Gass - TN TERT State Coordinator

– Description of Presentation

Telecommunicator Emergency Response Taskforce (TERT)

When communities are struck by disasters, 911 center staff must stand ready to answer the calls for service and send the appropriate help. But what about their families, their property, and the fatigue brought on by the disaster? What if the 911 center just needs extra "Hands on Deck" during the disaster? That's where TERT can help!

– Learning Objectives

1. What is TERT?
2. How is TERT Requested?
3. What is required?
4. Is there reimbursement?

– Presenter's Credentials

With a total of 29 years in Public Safety, I began in the fire service as a Cadet Firefighter at age 11, through the years, I have served as a Lieutenant of the department where I have various responsibilities and have gained several certifications and attended several trainings. Shortly after graduating High School, I began my career in 911, I am currently an Operations Manager with the Jefferson County Emergency Communications District where I am responsible for scheduling, Quality Assurance, and helping with training for the department. I am a member of TENA, APCO, NENA, and EMAT. I currently serve as the Chairman (State Coordinator) of the TERT Committee under TENA and I am also a member of the National Joint TERT Initiative Committee. I have also served for the last 17 years as a Constable for Jefferson County.

ReadyOp System

– Presenter

Marc Moore

2021 & 2022 Training & Exercise Program Update

– Presenter

Dave Nock – TEMA, Training & Exercise Program Manager

– Description of Presentation

Based on the pandemic recovery effort, this presentation will offer an overview of training options that will be offered in later half of 2021 and all of 2022. These presentation will also connect the exercise planning process with training, discussing the effort to identify capability gaps and closing them with training and exercise options. The POETE cycle is vital in determining what training and exercise efforts are needed.

– Learning Objectives

Identify training requirements for a jurisdiction that addresses capabilities gaps. Identify exercise requirements for a jurisdiction that addresses capabilities gaps. Discuss the impact on training and exercise in the post pandemic environment.

– Presenter's Credentials

Mr. Nock is a retired U.S. Army Officer. During his career he has specialized in exercise, training design and program development. In the final years of his Army career he managed a domestic support to civil authorities state liaison team and disaster crisis action teams for Ohio, via the defense department support to civil authorities. Currently Mr. Nock is the State of Tennessee Training and Exercise program manager. In his gray skies roll he has served in the State Emergency Operations Center (SEOC) as a Planning Section Chief, and Assistant Direction and Coordination Officer (Operations) through multiple natural and manmade disasters including the state COVID-19 response. He continues to facilitate SEOC functions manage the training and exercise program. He



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earned his Master Exercise Practitioner (MEP) credentials in May of 2013. In August of 2018 Dave earned his Certified Emergency Manager (CEM) certification from IAEM. Dave resides in Mount Juliet, Tennessee with his wife, Donna. He has a bachelor degree in history from Norwich University and masters in management from Webster University.

Team Development Update, Addressing the New Aspects of What is Happening with Team Development & Credentialing

– Presenter

Ryan Thompson – Team Development Manager at TEMA

– Description of Presentation

The objective of this presentation will be to provide attendees with an overview of team development initiatives across the state including AHIMT, EMST, SAR, and team credentialing. Over the last year despite the COVID-19 Pandemic, there has been a lot of forward movement towards team development. In partnering with multiple organizations and agencies across the state, we are focused on the future of additional capability development and the teams to support those capabilities. Please join us for an overview of all thing's team related.

– Learning Objectives•

To gain situational awareness on current team development initiatives and committee activity • To gain situational awareness on future team development direction and potential • To encourage active participation in current and future team development initiatives

– Presenter's Credentials

Team Development Manager at TEMA

2:30 pm - Breakout Sessions #4

All instructors and presenters are same as Tuesday's Breakout Sessions #3

Next Generation Interoperability

Mike Rodgers, Chief Executive Officer

2020 COVID-19 Distribution Initiative

Doug Bryson, Director, Spartanburg County SC Office of Emergency Management

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Healthcare Coalition

Navigating Federal Emergency Preparedness & Safety Guidelines for Long Term Care & Skilled Nursing Facilities

Robert Newsad, Public Health Analyst

Michael Freeman, PhD, Professor & Co-Director, Program in Disaster Research and Training

John Walsh – PhD, Research Assist. Professor & Co-Director, Program in Disaster Research and Training

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Adán Chávez, Politics and Government Outreach for Facebook

Tennessee Helicopter Aquatic Rescue Team TN-HART

Captain Michael Armistead, Nashville Fire Dept / Special Ops

TERT – Who 911 Calls, When 911 Needs Help!

Brad Gass - TN TERT State Coordinator



Franklin Marriott – Cool Springs
Conference Center
700 Cool Springs Blvd. Franklin, TN

AUGUST 09-11, 2021

ReadyOp System

Marc Moore

2021 & 2022 Training & Exercise Program Update

Dave Nock – TEMA, Training & Exercise Program Manager

Team Development Update, Addressing the New Aspects of What is Happening with Team Development & Credentialing

Ryan Thompson – Team Development Manager at TEMA

4:00 pm - Large Group Session #4

Tabletop Exercise Introduction

WEDNESDAY, Aug. 11, 2021

8:30 am - Large Group Session #5

Tabletop Exercise